



FAQ'S

- **Where are you located?** We are located in the Sierra Business Center on Sierra Lane. We are not on the street front. Drive into the business center and we are located in the back right. Please give yourself enough time to locate our studio.
- **Why are senior portraits taken in the summer?** Advantages of being photographed in the summer:
 - Avoid wait times
 - More appointment availability/ Flexible schedules
 - Select your yearbook pose from your summer session
 - Order senior portraits to create a unique senior yearbook ad
- **What if I can't make my scheduled appointment time?** Please contact us ASAP to reschedule before the yearbook deadline.
- **What does the session fee include?** Session fees include your portrait session, printed proof sheets mailed to your home, online access to view and pick your yearbook pose, and the retouched image sent to the yearbook.
- **When are my session fees due?** Session fees are due at the time of your appointment. We accept cash, check, Visa & Mastercard. Money order/checks payable to Studio One Photography.
- **How many outfits can I bring/what should I wear?** We encourage you to bring personal outfits, props, sports equipment, instruments, jewelry and anything else to express your personality. Popular clothing options are nice casual outfits, sports attire, and letterman with jeans. Girls bring a tube top or thin strapped tank top to wear under your yearbook outfit. Boys bring a t-shirt to wear under your tuxedo.
- **Can I take a picture with my friend/parent/dog/cat?** Yes. Buddy pictures are \$20 per person or animal. A buddy can be a friend, family member or pet.
- **I'm having an breakout can I reschedule?** If you are having an breakout do not reschedule. We will retouch all blemishes from the yearbook photo and any images you order. Please inquire if you have any retouching requests.
- **What is the Outdoor Experience? Can I schedule an outdoor appointment?** The Outdoor Experience is a separate session for seniors to photograph at an outdoor location. Outdoor sessions take place later in the fall and spring. Please contact our studio if you are interested in the Outdoor Experience.



- **When will I get my proofs?** You will receive printed proofs in the mail 2-3 weeks after the session date. Online proofs 7-10 business days after the session date.
- **Can I choose my own yearbook picture?** You can choose your yearbook pose if selected before your school's yearbook deadline. Studio One reserves the right to select your yearbook image after your high school's deadline date has occurred or if you have not selected the proper yearbook attire.
- **How do I pick my yearbook pose?** Login into your online proofs. Enlarge the image of your choice. There are 5 icons below the photo. The Yearbook Photo button is the square with a person in the center on the far right. Click on the Yearbook Photo button to make your selection. It will appear orange. You can make changes to your yearbook selection until your school's yearbook deadline. If you have any questions please email production@studio1experience.com.
- **What picture will go in the yearbook if I do a retake before the yearbook deadline?** An image from the second session will be submitted to the yearbook. If you would like an image from your first session please email production@studio1experience.com with your yearbook selection.
- **Am I too late to be in the yearbook?** (If deadline has passed) Yes, however we can still take your senior portraits for your own personal use. Your school yearbook advisor would need to be contacted if you have missed your yearbook deadline.
- **How do I order my senior portraits?** To order please Call - Mail - Visit our studio. Online ordering is not an option. [Click here for ordering information.](#)
- **When do I need to order by?** Orders take approximately 4-6 weeks. Order in a timely manner. Rush charges may apply if ordering after March.