

Congratulations
Seniors
Frequently Asked Question

Where are you located? We are in the Sierra Business Center on Sierra Lane. We are not on the street front. Drive into the business center and we are in the back right. Please give yourself enough time to locate our studio.

Why are senior portraits taken in the summer? Advantages of being photographed in the summer:

- Avoid wait times
- More appointment availability/ Flexible schedules
- Select your yearbook pose from your summer session
- Order senior portraits to create a unique senior yearbook ad

How can I schedule my Senior Portrait Appointment? Please email your name, phone number, student ID number, and high school to customerservice@studio1experience.com and a scheduling link will be emailed to you within 48 hours.

What if I can't make my scheduled appointment time? Please contact us ASAP to reschedule before the yearbook deadline.

What does the session fee include? 10-20 photos taken, online access to view and pick your yearbook pose, and the retouched image sent to the yearbook.

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When are my session fees due? Session fees are due at the time of your appointment. In-studio we accept Cash, Check, Visa & Mastercard. Money order/checks payable to Studio One Photography. On campus we accept Visa, Mastercard, Apple and Google pay.

Can I take my photo just for the yearbook? Yes, yearbook only sessions are available.

How many outfits can I bring/what should I wear? We provide tuxedos, drapes, boas and cap and gowns. Bring a tube top or thin strapped tank top to wear under the drape or boa. Bring a t-shirt to wear under the tuxedo. We encourage you to bring personal outfits, props, sports equipment, instruments, jewelry and anything else to express your personality. Popular clothing options are nice casual outfits, sports attire, and letterman with jeans.

Can I take a picture with my friend/parent/dog/cat? Yes. Buddy pictures are \$25 per person or animal. A buddy can be a friend, family member or pet.

I'm having a breakout can I reschedule? If you are having a breakout do not reschedule. We will retouch all blemishes from the yearbook photo and any images you order. Please inquire if you have any retouching requests.

What is the Outdoor Experience? Can I schedule an outdoor appointment? The Outdoor Experience is a separate session. Please email customerservice@studio1experience.com or call 925-361-0430 to schedule an outdoor session.

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When will I get my proofs? An online gallery will be emailed to you one week after your session.

Can I choose my own yearbook picture? You can choose your yearbook pose if it is within your school's yearbook attire guidelines and deadline. Studio One reserves the right to select your yearbook image after your high school's deadline date has occurred or if you have not selected the proper yearbook attire.

How do I pick my yearbook pose? Login into your online proofs. Click Select Yearbook Pose and make your selection. You can make changes to your yearbook selection until your school's yearbook deadline. If you have any questions, please email customerservice@studio1experience.com.

What picture will go in the yearbook if I do a retake before the yearbook deadline? An image from the second session will be submitted to the yearbook. If you would like an image from your first session please email customerservice@studio1experience.com with your yearbook selection.

Am I too late to be in the yearbook if my yearbook deadline has passed? Yes, however we can still take your senior portraits for your own personal use. Your school yearbook advisor would need to be contacted if you have missed your yearbook deadline.

How do I order my senior portraits? [Click here for ordering information.](#)

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When do I need to order by? Completed orders take approximately 3 weeks. Order in a timely manner. Rush charges are available.

How long will the session last? 30 minutes to 1 hour depending on how many clothing options you choose.

Can I share the booking link with a friend? No! This is a unique link connected to your senior information.

None of the collections include what I want. What can I do? Please contact us at 925-361-0430 to customize your order.

What is the turnaround time for digital images? 48 hours.

If you have any additional questions, please email our studio at customerservice@studio1experience.com